



CS Support Agreement Payment Schedule (effective Feb 2012) ALL CUSTOMERS

Computer	Upfront Payment	Installments	CentrePay OR Direct (Periodic) Payments
Desktop / Tower Service contract (1 yr)	With 10% discount on service contract	HACC: All hardware, delivery/install + 1 st installment \$65. Then 3 more quarterly payments of \$65. NON HACC: All hardware, delivery/install + 1 st installment \$90. Then 3 more quarterly payments of \$90.	<=\$500 No upfront \$25 pfn (<i>minimum</i>) \$501-\$800 \$100 upfront \$30 pfn \$801+ \$100 upfront, \$40 pfn OR \$200 upfront, \$35 pfn
Desktop / Tower Service contract (2 yr)	With 10% discount on service contract	Payment in first year only. HACC: All hardware, delivery/install + 1 st installment \$75. Then 3 more quarterly payments of \$75 in 1 st year. NON-HACC: All hardware, delivery/install + 1 st installment \$100. Then 3 more quarterly payments of \$100 in 1 st year.	<=\$500 No upfront \$25 pfn (<i>minimum</i>) \$501-\$800 \$100 upfront \$30 pfn \$801+ \$100 upfront, \$40 pfn OR \$200 upfront, \$35 pfn
Desktop / Tower Own Computer (1 yr)	Metro get free pickup / delivery / install	HACC: All hardware, delivery/install + 1 st installment \$30. Then 3 more quarterly payments of \$30. NON-HACC: All hardware, delivery/install + 1 st installment \$55. Then 3 more quarterly payments of \$55.	<=\$500 No upfront \$25 pfn (<i>minimum</i>) \$501-\$800 No upfront \$30 pfn \$801+ \$100 upfront, \$40 pfn OR \$200 upfront, \$35 pfn
All One Off Sales	Discount NOT Available	Not Available for HACC or Non-HACC	Available for HACC customers only
Laptop Service contract (1 yr)	With 10% discount on service contract	HACC: All hardware, delivery/install + 1 st installment \$37.50. Then 3 more quarterly payments of \$37.50. NON-HACC: All hardware, delivery/install + 1 st installment \$62.50. Then 3 more quarterly payments of \$62.50.	<=\$500 No upfront \$25 pfn (<i>minimum</i>) \$501-\$800 \$100 upfront \$30 pfn \$801+ \$100 upfront, \$40 pfn OR \$200 upfront, \$35 pfn
New Laptops + Service contract (1 yr)	Discount NOT Available	Not Available for HACC or Non-HACC	<=\$800 \$200 upfront, \$40 pfn OR \$801+ \$300 upfront, \$40 pfn

Note: A maximum of \$1000 can only be put on CentrePay for each customer (includes customers with multiple projects and deposits).
Direct (Periodic) Payments are set up by customers from their account and will be transferred to our account via Electronic Funds Transfer
No credit card surcharge applies for payments by credit card (via reception / accounts / or over the phone).
Any variations to this must be authorized by the CS Manager